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PATENT

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CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being faxed to 703-872-9306 on the date shown below to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: 11/10/04Heather Holmes  
Heather Holmes**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant(s): Richard L. Firth, *et al.*

Examiner: Krisna Lim

Serial No: 09/818,448

Art Unit: 2153

Filing Date: March 27, 2001

Title: PROTOCOL AGNOSTIC WEB LISTENER

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

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**REPLY TO OFFICE ACTION DATED SEPTEMBER 9, 2004**

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Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the amendments and comments below.

11/12/2004 MAHMED1 00000036 09818448

01 FC:1201  
02 FC:1202176.00 OP  
576.00 OP